

Enabling and Managing Office 365 (20347)

Duration: 35 Hours

Price: \$895

Delivery Option: Attend via [MOC On-Demand](#)

Students Will Learn

- Planning an Office 365 deployment, configuring the Office 365 tenant and planning a pilot deployment
- Manage Office 365 users, groups, and licenses and configuring delegated administration
- Planning and configuring client connectivity to Office 365
- Planning and configuring directory synchronization between Azure AD and on-premises AD DS
- Planning and implementing the deployment of Office 365 ProPlus
- Planning and managing Exchange Online recipients and permissions
- Planning and configuring Exchange Online services
- Planning and implementing the Skype for Business Online deployment
- Planning and configuring SharePoint Online
- Planning and configuring an Office 365 collaboration solution that includes Yammer Enterprise, OneDrive for Business, and Office 365 groups
- Planning and configuring the integration between Office 365 and Azure RMS and configuring compliance features in Office 365
- Monitor and review Office 365 services and troubleshooting Office 365 issues
- Planning and implementing identity federation between on-premises AD DS and Azure AD

Course Description

This is a Microsoft Official Course (MOC) and includes Microsoft courseware and hands-on labs. This course targets the needs of IT professionals who take part in evaluating, planning, deploying, and operating Office 365 services, including its identities, dependencies, requirements and supporting technologies. This course focuses on skills required to set up an Office 365 tenant, including federation with existing user identities, and skills required to sustain an Office 365 tenant and its users.

This course will provide experienced IT professionals with the training that they need to plan, configure, and manage an Office 365 environment. Students who attend this course are expected to have a fairly broad understanding of several on-premises technologies such as Domain Name System (DNS) and AD DS, and a general understanding of Exchange Server, Microsoft Lync Server or Skype for Business Server, and Microsoft SharePoint

Server.

This course also is intended as preparation material for IT professionals who are looking to take the exams [70-346: Managing Office 365 Identities and Requirements](#) and [70-347: Enabling Office 365 Services](#).

Course Prerequisites

Before attending this course, students must have:

- A minimum of two years of experience administering the Windows Server operating system, including Windows Server 2012 or later
- A minimum of one year of experience working with AD DS
- A minimum of one year of experience working with name resolution, including DNS
- Experience working with certificates, including public key infrastructure (PKI) certificates
- Experience working with Windows PowerShell
- Experience working with Exchange Server 2013 or later, Lync Server 2013 or Skype for Business Server 2015 and SharePoint Server 2013 or later is beneficial but not required

About MOC On-Demand

Microsoft Official Courses On-Demand uses a combination of streaming video, text, lab exercises and assessment checks throughout the course. MOC On-Demand courses are available for 90 days and recommend the following system requirements:

- Browser: Current version of Internet Explorer, Microsoft Edge, Google Chrome or Firefox
- Internet: Broadband Internet connection of over 4Mbps
- Screen Resolution: 1280 x 1024 or higher

Course Overview

Module 1: Planning and Provisioning Office 365

This module reviews the features of Office 365 and identifies recent improvements to the service. Additionally it describes how to configure an Office 365 tenant and plan for a pilot deployment.

Lessons

- Overview of Office 365
- Provisioning an Office 365 tenant
- Planning a pilot deployment

Labs

- Configuring an Office 365 tenant
- Configuring a custom domain
- Exploring the Office 365 administrator interfaces

After completing this module, students will be able to:

- Describe Office 365
- Provision an Office 365 tenant
- Plan a pilot deployment

Module 2: Managing Office 365 Users and Groups

This module describes how to manage Office 365 users, groups, and licenses and configure administrative access by using the Office 365 console and the Windows PowerShell command-line interface.

Lessons

- Managing user accounts and licenses
- Managing passwords and authentication
- Managing security groups in Office 365
- Managing Office 365 users and groups with Windows PowerShell
- Configuring administrative access

Labs

- Managing Office 365 users and licenses by using the Office 365 admin center
- Managing Office 365 password policies
- Managing Office 365 groups
- Managing Office 365 users and groups by using Windows PowerShell
- Configuring delegated administrators

After completing this module, students will be able to:

- Manage user accounts and licenses
- Manage passwords and authentication
- Manage security groups in Office 365
- Manage Office 365 users and groups with Windows PowerShell
- Configure administrative access

Module 3: Configuring Client Connectivity to Microsoft Office 365

This module describes the different types of client software that you can use to connect to Office 365, and the infrastructure requirements that the clients need to meet to connect to Office 365. In addition, this module teaches you how to configure different types of Office 365 clients.

Lessons

- Planning for Office 365 clients
- Planning connectivity for Office 365 clients
- Configuring connectivity for Office 365 clients

Labs

- Configuring DNS records for Office 365 clients
- Running the Office 365 connectivity analyzer tools
- Connecting Office 2016 clients

After completing this module, students will be able to:

- Plan for Office 365 clients

- Plan connectivity for Office 365 clients
- Configure connectivity for Office 365 clients

Module 4: Planning and Configuring Directory Synchronization

This module describes how to plan and configure directory synchronization between Azure AD and on-premises AD DS.

Lessons

- Planning and preparing for directory synchronization
- Implementing directory synchronization by using Azure AD Connect
- Managing Office 365 identities with directory synchronization

Labs

- Preparing for directory synchronization
- Configuring directory synchronization
- Managing Active Directory users and groups

After completing this module, students will be able to:

- Plan and prepare for directory synchronization
- Implement directory synchronization by using Microsoft Azure Active Directory Connect (Azure AD Connect)
- Manage Microsoft Office 365 identities with directory synchronization

Module 5: Planning and Deploying Office 365 ProPlus

This module covers the planning process, how to make Microsoft Office 365 ProPlus directly available to end users, and how to deploy it as a managed package. Finally, this module covers how to set up Office telemetry so that administrators can keep track of how users are interacting with Microsoft Office.

Lessons

- Overview of Office 365 ProPlus
- Planning and managing user-driven Office 365 ProPlus deployments
- Planning and managing centralized deployments of Office 365 ProPlus
- Office telemetry and reporting

Labs

- Preparing an Office 365 ProPlus managed installation
- Managing user-driven Office 365 ProPlus installations
- Managing Centralized Office 365 ProPlus installations

After completing this module, students will be able to:

- Describe Office 365 ProPlus
- Plan and manage user-driven Office 365 ProPlus deployments
- Plan and manage centralized deployments for Office 365 ProPlus
- Describe Office telemetry and reporting

Module 6: Planning and Managing Exchange Online Recipients and Permissions

This module describes Exchange Online and explains how to create and manage recipient objects and how to manage and delegate Exchange security.

Lessons

- Overview of Exchange Online
- Managing Exchange Online recipients
- Planning and configuring Exchange Online permissions

Labs

- Configuring Exchange Online recipients
- Configuring role-based access control

After completing this module, students will be able to:

- Plan and prepare for directory synchronization
- Implement directory synchronization by using Microsoft Azure Active Directory Connect (Azure AD Connect)
- Manage Microsoft Office 365 identities with directory synchronization

Module 7: Planning and Configuring Exchange Online Services

This module describes how to plan and configure Exchange Online services. It also explains how to plan and configure anti-malware and anti-spam settings in Office 365.

Lessons

- Planning and configuring email flow in Office 365
- Planning and configuring email protection in Office 365
- Planning and configuring client access policies
- Migrating to Exchange Online

Labs

- Configuring message transport settings
- Configuring email protection
- Configuring client access policies

After completing this module, students will be able to:

- Plan and configure email flow in Office 365
- Plan and configure email protection in Office 365
- Plan and configure client access policies
- Migrate to Exchange Online

Module 8: Planning and Deploying Skype for Business Online

This module describes how to plan and implement the Skype for Business Online deployment. This module also describes how to plan voice integration with Skype for Business Online.

Lessons

- Planning and configuring Skype for Business Online service settings

- Configuring Skype for Business Online users and client connectivity
- Planning voice integration with Skype for Business Online

Labs

- Configuring Skype for Business Online organization settings
- Configuring Skype for Business Online user settings
- Configuring a Skype Meeting Broadcast

After completing this module, students will be able to:

- Plan and configure Skype for Business Online service settings
- Configure Skype for Business Online user and client connectivity
- Plan voice integration with Skype for Business Online

Module 9: Planning and Configuring SharePoint Online

This module describes the administrative features available within SharePoint Online and the most common configuration tasks for any administrator who starts using SharePoint Online. This module also describes the concept of site collections and the different sharing options within SharePoint Online. A brief overview of additional portals, such as the video portal, are also provided.

Lessons

- Configuring SharePoint Online services
- Planning and configuring SharePoint site collections
- Planning and configuring external user sharing

Labs

- Configuring SharePoint Online settings
- Creating and configuring a SharePoint Online site collections
- Configuring and verifying external user sharing Configure

After completing this module, students will be able to:

- Configure SharePoint Online services
- Plan and configure SharePoint Online site collections
- Plan and configure external user sharing

Module 10: Planning and Configuring a Office 365 Collaboration Solution

This module describes how to plan and implement a SharePoint collaboration solution, and how to enable Yammer Enterprise services within Office 365 and OneDrive for Business, and Office 365 groups.

Lessons

- Planning and managing Yammer Enterprise
- Planning and configuring OneDrive for Business
- Configuring Office 365 groups and Microsoft Teams

Labs

- Configuring a Yammer Enterprise

- Configuring OneDrive for Business
- Configuring Office 365 groups

After completing this module, students will be able to:

- Plan and manage Yammer Enterprise
- Plan and configure OneDrive for Business
- Configure Office 365 groups

Module 11: Planning and Configuring Rights Management and Compliance

This module describes the compliance features in Office 365 and explains how to manage them. In addition, it describes how to plan and configure Microsoft Azure Rights Management (Azure RMS). Additionally, it discusses the security features in Office 365..

Lessons

- Overview of the compliance features in Office 365
- Planning and configuring Azure Rights Management in Office 365
- Managing the compliance features in Office 365

Labs

- Configuring rights management in Office 365
- Configuring compliance features

After completing this module, students will be able to:

- Describe the compliance features in Office 365
- Plan and configure Azure RMS in Office 365
- Manage the compliance features in Office 365

Module 12: Monitoring and troubleshooting Microsoft Office 365

This module describes how to monitor and review Office 365 services, and troubleshoot Office 365 issues.

Lessons

- Troubleshooting Office 365
- Monitoring Office 365 service health

Labs

- Monitoring Office 365
- Monitoring service health and analyzing reports

After completing this module, students will be able to:

- Troubleshoot Microsoft Office 365
- Monitor Office 365 service health

Module 13: Planning and Configuring Identity Federation

This module describes how to plan and implement identity federation between on-

premises AD DS and Azure AD.

Lessons

- Understanding identity federation
- Planning an AD FS deployment
- Deploy AD FS for identity federation with Office 365
- Planning and implementing hybrid solutions (Optional)

Labs

- Deploying Active Directory Federation Services (AD FS) and Web Application
- Configuring federation with Microsoft Office 365
- Verifying single sign-on (SSO)

After completing this module, students will be able to:

- Describe identity federation
- Plan an AD FS deployment
- Deploy AD FS for identity federation with Office 365
- Plan and implement hybrid solutions

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